

# Village of Greenwood

## Monday April 2nd, 2018

### Minutes

NOTICE IS HEREBY GIVEN that a Special Meeting of the Greenwood Board of Trustees will be held at 6:00 pm on Monday April 2, 2018, at the E.L. McDonald Community Center, 619 Main Street, Greenwood, Nebraska. Said meeting is open and the public is encouraged to attend. The Board of Trustees reserves the right to adjourn to Executive Session per State Statute 84-1410. The open meetings act is posted in the meeting room for the public to view.

#### Call to Order

Starr called the meeting to order at 6:00 p.m. and publicly stated to all in attendance that a current copy of the Nebraska Open Meetings Act and a copy of all documents being discussed at the meeting were available for inspection and indicated the location of such copies in the room where the meeting was being held.

#### Roll Call

Meyer, Gerlach, Piehl and Starr present

#### Current Business

Starr nominated Meyer to act as chairman for the meeting. Gerlach 2<sup>nd</sup>  
Aye- Piehl, Starr, Gerlach      Abstain- Meyer      motion carried

Meter reader issue - Piehl spoke about talking with Data tech and explaining that the meter reads just reoccurred. It took what the bill from last month and then added in the readings from last month as well which is why everyone's towns bill was the same amount. Data tech gave two options, everyone pay the current bill they have like normal and give everyone a credit that over paid. 2<sup>nd</sup> option print new bills for everyone in town. Piehl stated she had a list of everyone that has paid and they would get the credit for the following month. Starr stated since we had all the original reads from the beginning of the month we should just send new bills. Piehl agreed as the few people she talked to today weren't happy with the new bills being higher then what they had thought the would be. Piehl stated from what she is hearing general consensus is most would like a new bill. Meyer wanted to know how many days we will give them to pay the new bill. Piehl stated that we would still give everyone the 15 days. Starr asked how long it would take to get a new bill out. Piehl said she could get them printed and mailed tomorrow. Starr wanted to add a memo. Fiala said we can't use an envelope unless we do standard size. Meyer said just a memo straight to the point. Fiala said the statement has to be really short cause they only give you so many characters. Gerlach stated about putting a public notice on the website.

Piehl made a motion to go ahead and re do April's bill with the meter read that we took on March 25<sup>th</sup>.  
With a credit to the paid customers. Starr 2<sup>nd</sup>  
Aye- Starr, Gerlach, Piehl, Meyer      Motion Carried

HBE recommends that the village go back to QuickBooks and power manger. They say it's more user friendly and if you need something they will pick up the phone when you call. Data tech is not user friendly you have to put in a call order. For example, I put in one last night (Sunday) so we should have been first in line. At 1:00 today I had to put in another ticket saying you need to call me. Toni at HBE said he saw many errors from switching over to data tech and he thinks us moving back to power manager will help clear up a lot of those and will make the audit go smoother. We have talked to Colin our IT guy and he said he will move our accounts over from what he can do but he is not an accountant so he won't do that part but HBE can help with that side of it. Starr asked if we have power manger on the computer. Fiala stated we do and everything is in there but it needs updated. Gerlach stated its turn key. Fiala stated we might be able to use the reads off of Neptune. Starr asked if we could go back to the old online service. Piehl stated that's the second thing in your packet. Toni also suggested to go with another online company and with that company it can have a bill pay option where it comes out of your account automatically on whatever day. I know some citizens in town had been asking for this. Fiala stated its local so it's done in Nebraska. Gerlach stated are we locked into a contract with summit. Fiala stated we will have to get into contact with them. Meyer spoke about even if we have a penalty to pay it we will really want to get this rectified. Starr thinks the same thing we need to get this done. Gerlach doesn't see any down side to this.

